

MEDICAL STAFF ASSOCIATION MEETING & MASES

Minutes of September 23, 2019

Privileged & Confidential – For Quality Assurance Purposes Only

Attendees: 5:11 – 6:22 pm Chan Auditorium	S. Abdulla	D. Courtemanche	T. Gerschman	J. McDermid	C. Senger
	R. Abrahams	Y. Csanyi-Fritz	W. Gibson	K. Montgomery	T. Sotindjo
	G. Al Rawahi	A. Datta	E. Henkelman	K. Morishita	J. Spencer
	N. Amram	D. Dix	Z. Hodgson	B. Moulson	J. Strigley
	L. Armstrong	S. Dow	G. Horvath	J. Moxham	C. Strahlendorf
	V. Avinashi	A. Dowling	A. Humphrey	U. Mulpuri	J. Tam
	M. Barker	J. Dubland	S. Hynes	S. Murthy	J. Terry
	C. Boelman	B. Duncan	S. Jassemi	T. Nelson	P. Tilley
	H. Bray	C. Dunham	N. Johnson	M. O'Donnell	L. Tucker
	K. Bretherick	A. Eddy	I. Johnstone	H. Osioviich	A. Van Eysen
	A. Brett	J. Freed	J. Kassam	C. Panagiotopoulos	J. van Schalkwyk
	J. Bush	J. Freeman	N. Kent	T. Parkin	M. Virji
	L. Casey	J. Friedman	L. Knox	E. Peddie	D. Vo
	N. Chadha	N. Froese	S. Langlois	N. Pick	L. Wang
	M. Chan	V. Gadkar	A. Li	S. Raber	L. Willihnganz
	S. Cheng	A. Gagnon	C. Loock	R. Rahmanian	H. Woo
	C. Chin	H. Gan	L. MacKay	J. Rozmus	L. Yan
	M. Connolly	S. Gandhi	K. Marr	L. Sauve	
Regrets:	V. Barakauskas	M. de Valence	E. Lee	D. Rya	S. Sanatani
	E. Butt	K. Isaac	B. Rakic	M. Sadarangani	H. Vallance
Quorum:	Active staff Attendees = 60 / 432		Quorum attained – YES		
	Total CW Medical Staff = 89		Quorum = 50 Active staff		

Agenda Item	Discussion	Action Item
1.0 CALL TO ORDER & APPROVAL OF MINUTES	The President called the meeting to order at 5:11 pm. Minutes from the previous meeting on June 10, 2019 were accepted as presented. Approved as distributed. Motion passed: S. Abdulla, D. Courtemanche.	June 10/19 minutes approved
2.0 STANDING REPORTS	<p>2.1 MSA Presidents Update <i>L. Casey</i></p> <ul style="list-style-type: none"> This meeting will discuss the ongoing changes to PHSA leadership and the work done over the summer on engagement activities Seeking input from medical staff regarding the work of engagement via roundtable discussion – where we can best put our time, energy and money? Additional speaker - Rob Hulyk from Doctors of BC 	
	<p>2.2 CST Update <i>A. Gagnon</i></p> <ul style="list-style-type: none"> BC Mental Health and Substance Use Services (BCMHSUS) facility will roll out CST shortly after Providence Health Care's go-live on November 16, 2019 Burnaby Centre for Mental Health and Addiction is now scheduled to go live with CST on December 8, 2019 – first of the PHSA sites BC Cancer's Surrey and Abbotsford centres are expected to go live together in the May/June 2020 BC Cancer Prince George is slated for August 2020, followed by Vancouver in October 2020. Victoria and Kelowna will follow in December 2020/January 2021 No dates for C&W currently Lots of changeover in next 12 months – please be lenient with gaps 	
	<p>2.3 MAC Chair <i>E. Webber</i> <i>Deferred</i></p>	
	<p>2.4 PHSA report from CEO <i>C. Roy</i></p> <ul style="list-style-type: none"> Recent focus has been on restructuring PHSA alongside team of executives – the Executive Vice President for Clinical Services role has been successfully filled by Susan Wannamaker Additionally dealing with shifts in leadership at BCCA Search for Executive Vice President for Medical Affairs role still ongoing - they will need to be an advocate for both clinical quality and medical affairs 	

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	<ul style="list-style-type: none"> • Four candidates undergoing preliminary screening. Next steps will be to reconvene search committee and meet with these candidates • CEO update: Retiring effective February 2020, though plans to continue work with PHSA in some capacity. The Board will appoint a new member – current projected vision for PHSA will not be changed as it has been set in place by the Ministry of Health <p>2.4 CW President Report C. Davies <i>Deferred</i></p> <p>L. Casey - Recent Changes to Leadership:</p> <ul style="list-style-type: none"> • Many recent changes to leadership structure at C&W including Susan Wannamaker moving from C&W President to EVP, Clinical Services • Sarah Bell has officially taken over BCCH COO role from Linda Lemke • Recruitment for C&W CMO for both BCCH and BCWH in progress <p>J. van Schalkwyk (interim CMO for C&W) presents C&W Directional Plan</p> <ul style="list-style-type: none"> • C&W Directional Plan – overview of the ongoing work done thus far and projected timeline <ul style="list-style-type: none"> ○ C&W Leadership Retreat (June 20) - determine guiding principles ○ C&W Executive Working Session (July 30) - create a vision statement ○ C&W Committee Structure (Aug 22) - propose C&W Committee Structure ○ C&W Executive Working Session (Sept 12) - directional priorities clarified ○ C&W Executive Multiple Consultation Sessions with C&W Senior Leadership and Stakeholders (Oct - Nov) - finalize draft of direction plan and C&W Committee Structure prior to launch ○ C&W Site Wide Deployment and feedback process to begin end of Nov • The goal is a collaborative process between administrative leaders, medical leaders and medical staff as a whole • It was noted that many medical staff members were unaware of this Directional Plan and therefore did not attend the ongoing workshops 	
<p>3.0 NEW BUSINESS</p>	<p>3.1 Framing Engagement Activities for C&W L. Casey</p> <ul style="list-style-type: none"> • Retreats occurred over the summer (June 20 and June 27) where senior leadership met to look at “directional planning” strategies for institutions going forward • Goal of this process – improve representation of medical staff views, improve staff contributions to HA initiatives, quantify issues important to physicians and patient care, improve meaningful interactions with HA leaders, and support medical staff in activities that allow engagement to occur <p>3.2 Health Authority Engagement Survey Results R. Hulyk</p> <p>Doctor of BC Guest Speaker – Rob Hulyk – Director of Physician Advocacy</p> <ul style="list-style-type: none"> • In April 2019, Doctors of BC conducted its fourth annual ‘Health Authority Engagement Survey’ which measures BC physicians’ level of engagement with their respective health authority • Purpose of the survey is to facilitate conversations regarding engagement between medical staff and medical leaders/executives • Response rate from PHSA low (6% as opposed to 28% for VCH, 23% for FHA, 18% for IHA and 20% for VIHA) • Average satisfaction scores are generally low but appear to be rising compared to past years – results slightly better for BCWH than BCCH • Additional work is required to help increase engagement and improve the health care system as a workplace • Supplementary reports on Doctors of BC website <p>3.3 Open Floor</p>	

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	<ul style="list-style-type: none"> • D. Courtemanche finds new screensavers running on all PHSA networked computers distracting and not relevant to clinical practice <ul style="list-style-type: none"> ◦ New screensavers were launched August 2019 and act as digital billboards, bringing images and stories related to work at PHSA • Motion to approach IT about removing these. Seconded by R. Abrahams PASSED <p>3.4 Best Strategies for Engagement (roundtable)</p> <ul style="list-style-type: none"> • L. Casey handed out 'Memorandum of Understanding 2014 Regional and Local Engagement' document to guide small group discussions regarding the best undertakings for engagement over the next year, particularly in light of the recent shift to administrative leadership • Each table took notes to summarize their discussions which will be posted on the MSA website <p>3.5 Upcoming Events</p> <p>MSA Holiday Party - Dec 12 1600-2100 hrs at Van Dusen Gardens Floral Hall</p>	<p><i>Motion CW CMIO and MSA Exec to approach IMITS regarding complaints re; screensavers</i></p>
<p>4.0 ADJOURNMENT</p>	<p>The meeting was adjourned at 6:22pm</p>	

Next MSA/MASES Meeting – **DATE CHANGE November 25, 2019**

DRAFT